

Organizational Maturity Assessment

Insights today. A stronger tomorrow.

**People.
Processes.
Performance.**

A data-driven assessment of your current state and a roadmap for what's next.



Assess



Benchmark



Identify



Accelerate

Executive Summary

Globex demonstrates strong organizational maturity, particularly in Operational Excellence, Customer Experience, and Strategy. The next stage of growth depends on scaling technology and maintaining consistency across teams.



Maturity Level

Strong

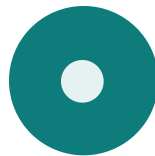
Your organization demonstrates strong maturity across most areas, with opportunities to optimize technology and execution at scale.

At risk below 40 **Developing** 40-74 **Strong** 75-85 **Leading** 86+



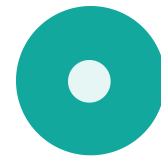
+20

vs. industry average



+8

since last assessment



Medium

potential for impact



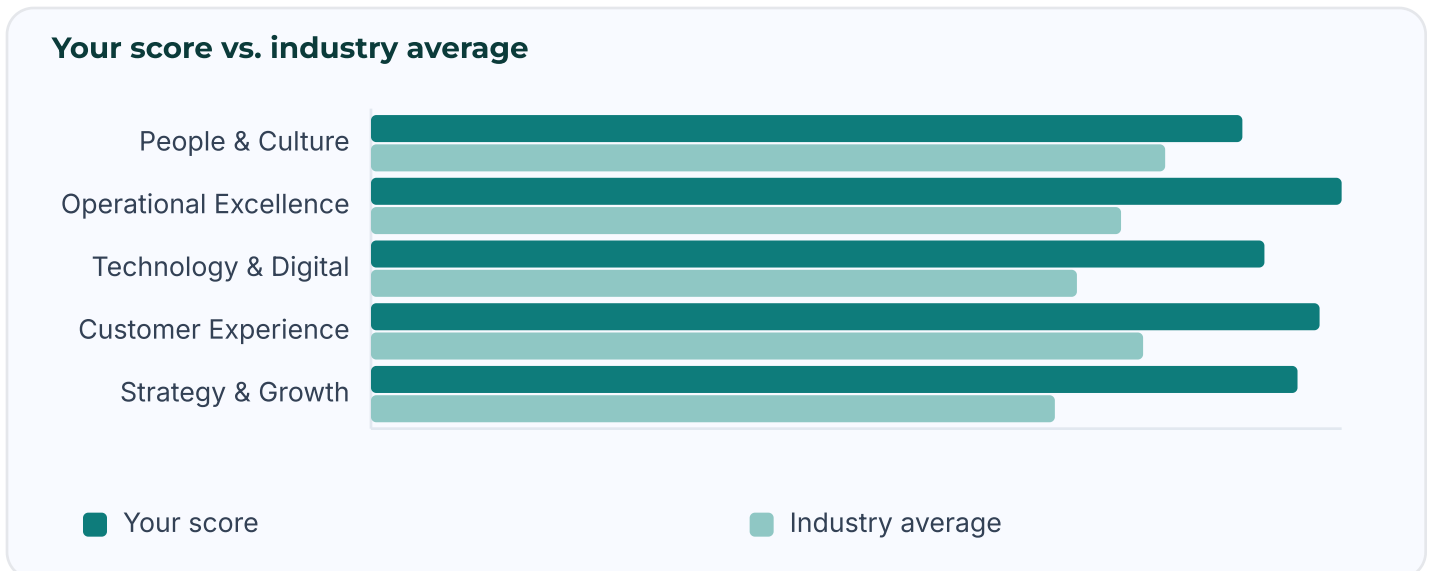
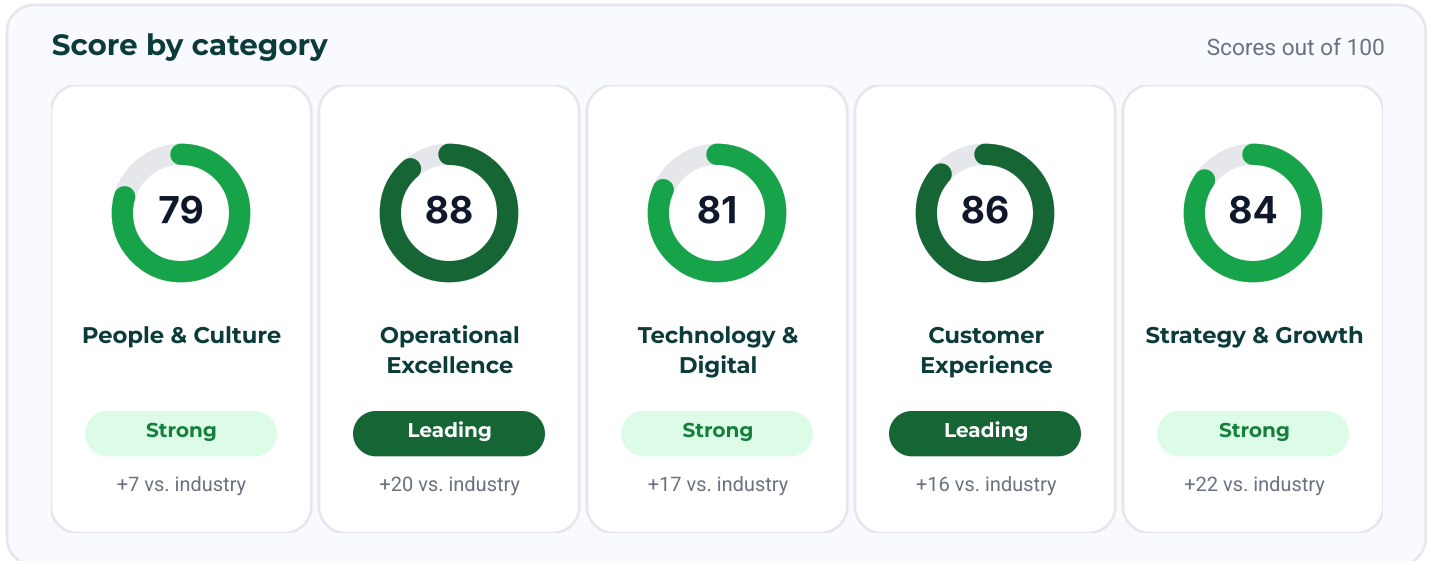
"The assessment helped us identify exactly where additional investment would have the greatest impact as we continue to scale."

— **Daniel Reyes**

COO, Globex Corporation

Category Breakdown

Your score, status and industry gap in each of the five dimensions



How to read this page

Each score is on a 0–100 scale. The status label and its colour are set by the score:

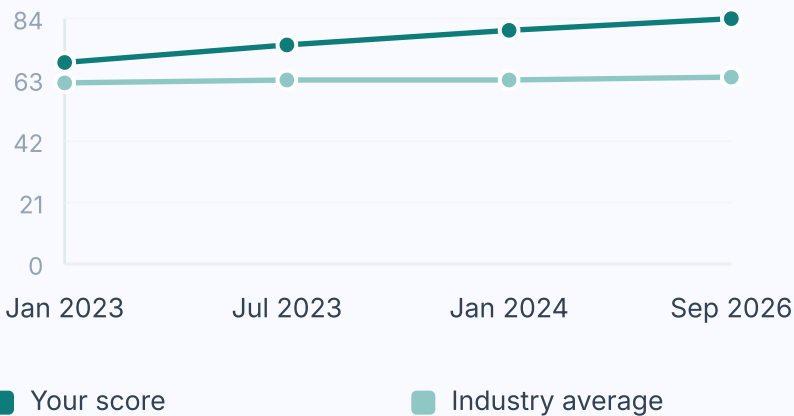
At risk below 40
 Developing 40–74
 Strong 75–85
 Leading 86 and above

The industry average reflects organizations of comparable size and sector. The recommendations on the last page are chosen from these scores.

Trends & Benchmarks

Your progress over time and how you compare to similar organizations

Overall Maturity Score Trend



Your Score vs. Industry

84

Your Score

64

Industry Average

+20

Above Average

Category Performance



Key Takeaways

- Making Progress**
 Your overall score has improved by 8 points since the last assessment.
- Above Average**
 You outperform the industry average by 20 points overall.
- Impact Potential**
 Medium potential for impact from the recommended actions.

Recommendations

You are performing well: these actions protect your strengths and extend them

People & Culture

79 / 100

Maintain

Sustain an engaged, capable workforce

Keep measuring engagement, protect development budgets, and use your people strengths to support change in weaker dimensions.

Operational Excellence

88 / 100

Maintain

Export your operational best practice

Your processes set the benchmark. Codify them as playbooks, extend them to partners and new units, and keep raising the targets.

Technology & Digital

81 / 100

Maintain

Scale automation and analytics

Your platforms support the business well. Extend automation to more processes and put analytics in the hands of every team.

Customer Experience

86 / 100

Maintain

Build on a market-leading experience

Use your customer insight to shape new offers and pricing, and make advocacy programs a deliberate, measured channel for growth.

Strategy & Growth

84 / 100

Maintain

Keep strategy and execution aligned

Refresh priorities each year, track leading indicators, and use your planning discipline to test new growth bets on a small scale first.



"Globex Corporation is performing strongly across the board. The priority now is to protect that position and turn consistent execution into a lasting advantage."

— Your assessment team